COMPULYNX
Technology for a Better Tomorrow



COMPAS
eAgency

Agency Banking Solution

eAgency enables financial institutions to expand their reach through a Secure, user-friendly Mobile Platform for branchless banking. It supports card-based, Non-card-based, and Biometric Transactions, empowering agents to deliver key banking services to unbanked and underserved communities with top-tier Security and Reliability.

KENYA UGANDA TANZANIA

About Agency Banking Solution

eAgency helps drive financial inclusion by enabling banks to reach and onboard customers in remote and underserved areas. Through a secure and intuitive mobile platform, agents can provide essential banking services, including card-based, non-card-based, and biometric transactions.

This branchless banking solution ensures greater accessibility, security, and convenience, allowing financial institutions to expand their reach and serve more people efficiently.



Remote Customer Onboarding Process

1



Agent Visits Customer

Agent travels to the remote location for onboarding.

2



Identity Verification

Customer provides ID, and Biometric Authentication is Conducted.

3



Account Registration

Customer details Captured, Account/Wallet Opened.

5



Activation

Customer Selects Transaction Mode & Deposit is made.

6



Confirmation

Customer Receives Account Details and Support for Banking services.



eAgency Key Features

Agent Management
Onboard, monitor, and manage Agent operations seamlessly.

Account Management
Open and maintain customer accounts remotely.

Transaction Processing
Secure and real-time transaction execution.

Transaction Limit Management
Set client and Agent Transaction Limits.

Transaction & Commission Management
Ensure smooth and Timely Financial settlements.

Transactions Reconciliation Module
Automate fees and commission structures.

Online/Automated Posting
Real-time Integration with Core Banking.

Deposit Acceptance
Enable Cash Deposits at Agent locations.

Bill Payments
Facilitate easy utility and service bill payments.

Loan Applications
Simplify loan origination through agents.

Remote Account Opening
Bring banking services closer to customers.

Agent Float Management
Optimize Agent Liquidity and Cash flow.

Structured Reporting
Generate Insightful reports for Decision-making.

Agency Banking Benefits



Promotes Financial Inclusion
Reach the Unbanked and underserved population



Enhances Customer Convenience
Serve existing Customers who lack the time or Means to Visit a branch.



Boosts Revenue Streams
Enable new Financial Services through Agent networks.



Reduces Operational Costs
Optimize Banking Infrastructure and Minimize overhead



Improves Security
Reduce Cash Transactions and Enhance Fraud Prevention.



Enhances Customer Experience
Provide Seamless, real-time Transactions through a Secure Banking Switch.



Offers Affordable Transactions
Lower costs for both the bank and customers.



Supports Multiple Services
Enable savings, Loans, Remittances, and more.



Seamless Channel Integration
Ensure a smooth Banking Experience across Digital and Physical channels.



Increases Customer Acquisition
Expand banking reach with Agent Networks.

Customer Testimonials

CompuLynx's Agency Banking Solution has transformed our service delivery, making transactions seamless and accessible across our agent network. It has enhanced customer convenience, increased transaction volumes, and ensured system reliability.

--PostBank Uganda--

Customer Using eAgency

PostBank



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